

# Why MSP Customer Documentation Falls Short



**AUTOMATE IT FOR GOOD!**

#MAKEITROAR

# Why MSP Customer Documentation Falls Short



JOE ALAPAT  
CEO & FOUNDER



VINCENT TRAN  
COO & FOUNDER



SHAWN SAILER  
VP MANAGED SERVICES STRATEGY



liongard™

# Why we founded Liongard

## WE COME FROM THE MSP WORLD

- We operated an MSP for 12+ years before selling it.
- You can throw acronyms at us all day long...
- PSA, RMM, QBR, BDR... bring it!
- Now if you've seen my picture...



liongard™

# Operating an MSP is stressful!

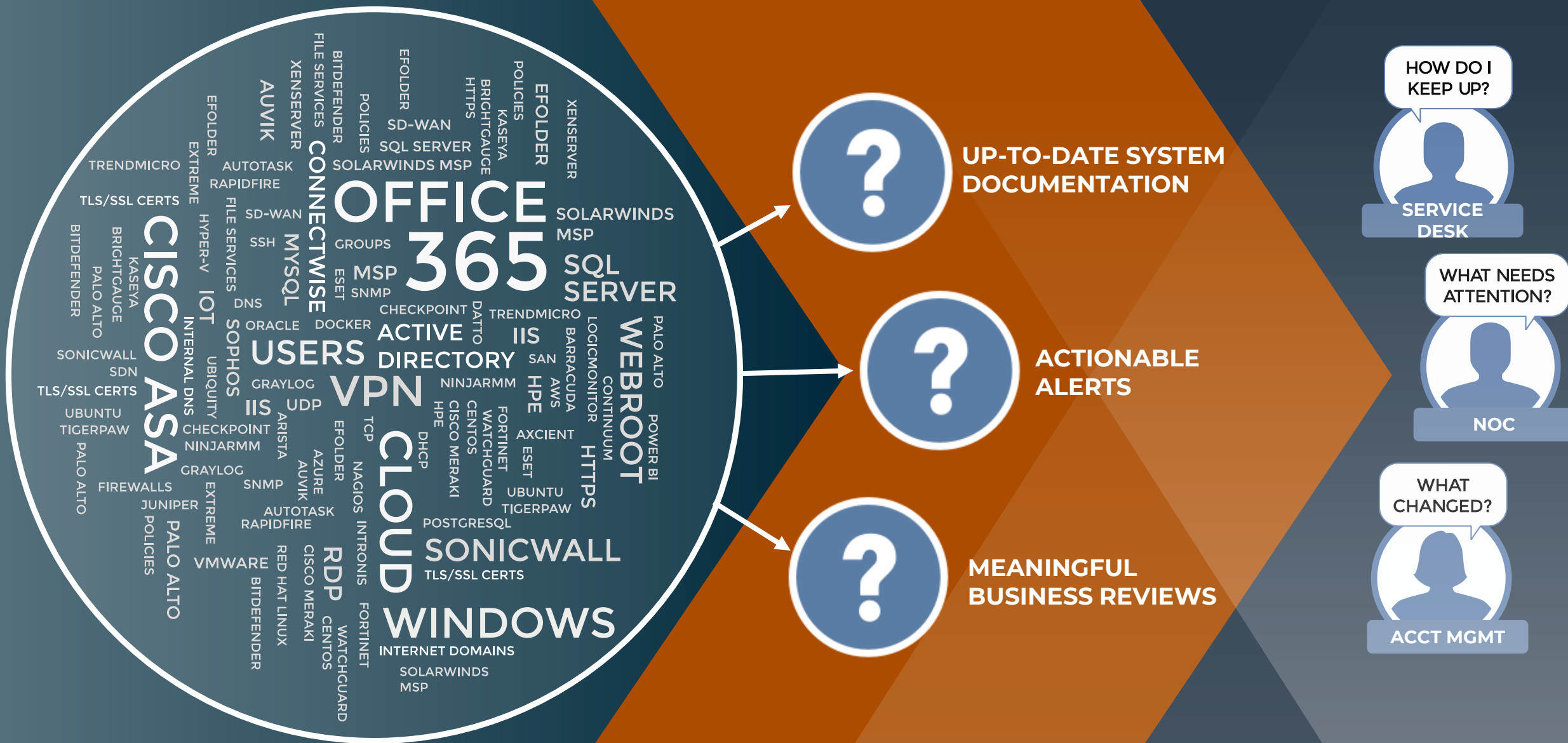
- Sell Managed Services
- Generate Recurring Revenue
- BAM! We're minting money!
- Biggest Stressor: Solid Docs

A close-up of Darth Vader's helmeted head, looking directly forward. The helmet is black and highly reflective, showing highlights from the environment. The background is slightly out of focus, showing what appears to be the interior of a spaceship with various panels and lights.

**I FIND YOUR LACK OF  
DOCUMENTATION  
DISTURBING.**



# PROBLEM | IT Complexity = MSP Complexity



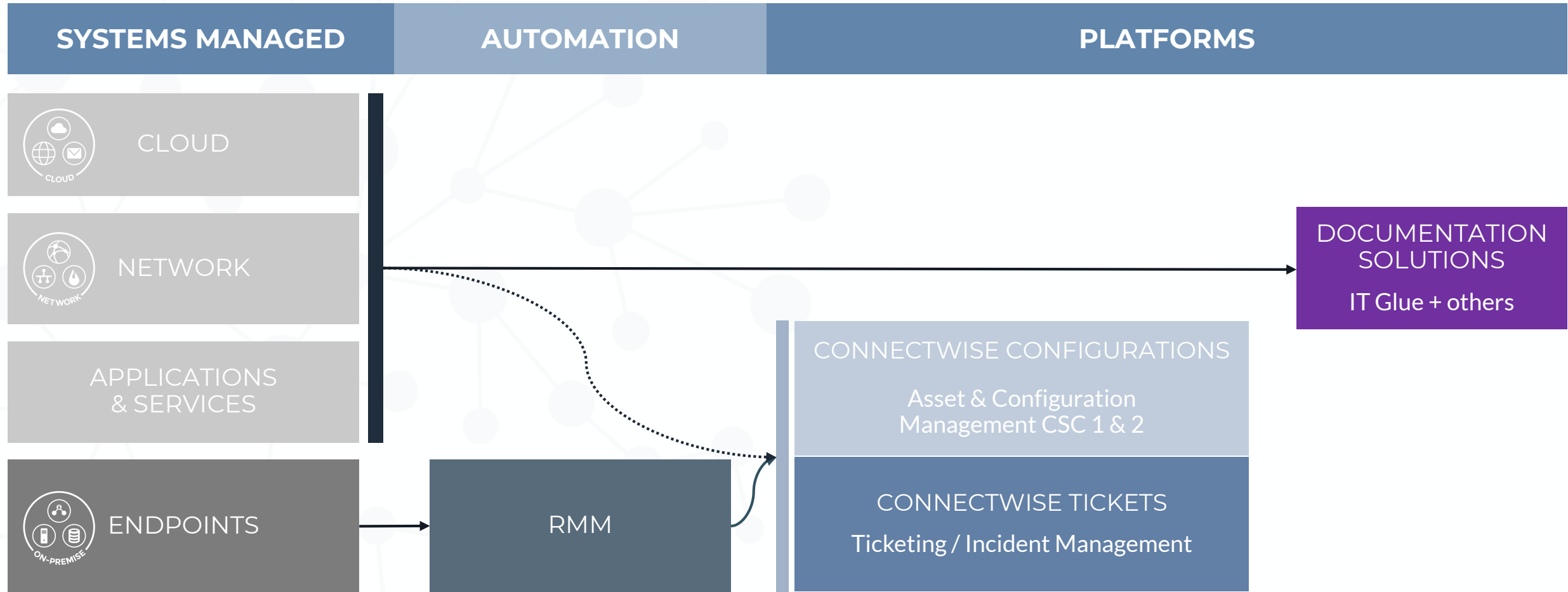
# So what's our #1 Priority?



# Complete Visibility



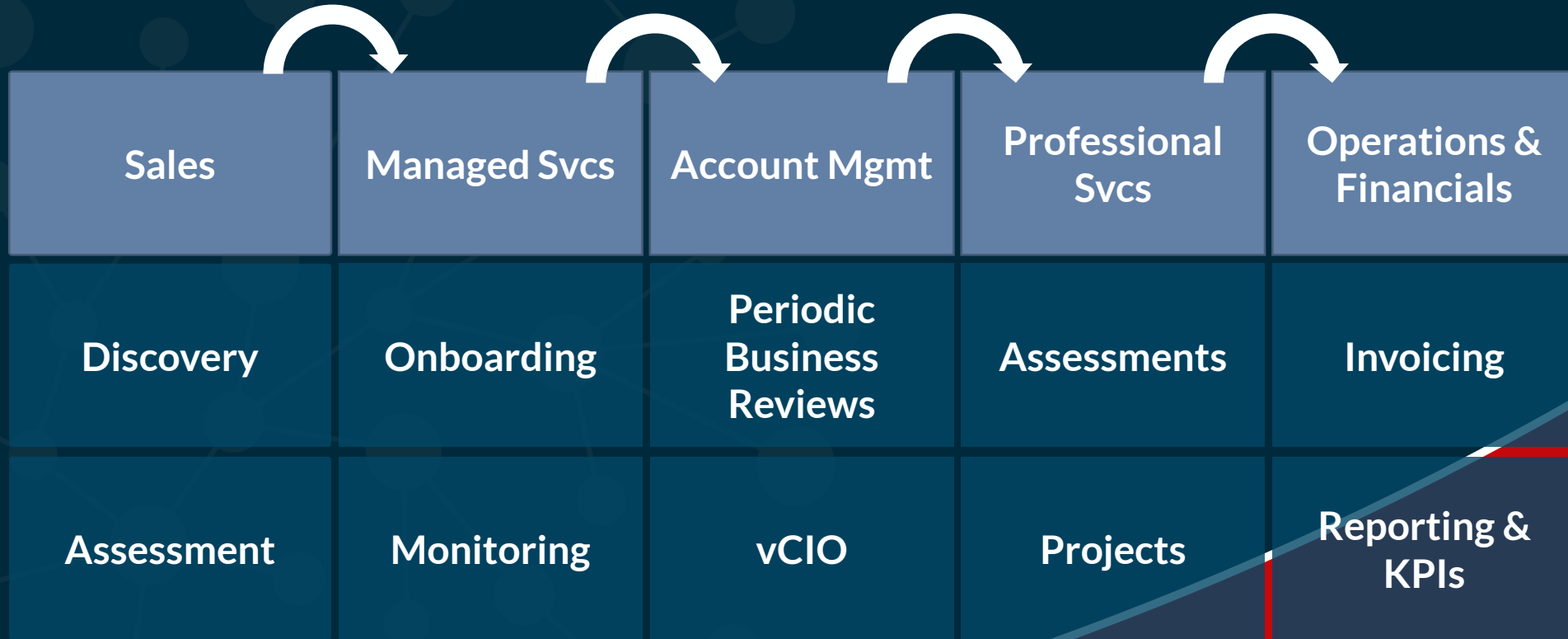
# Your next best option is...



# Why does profitability seem so elusive?

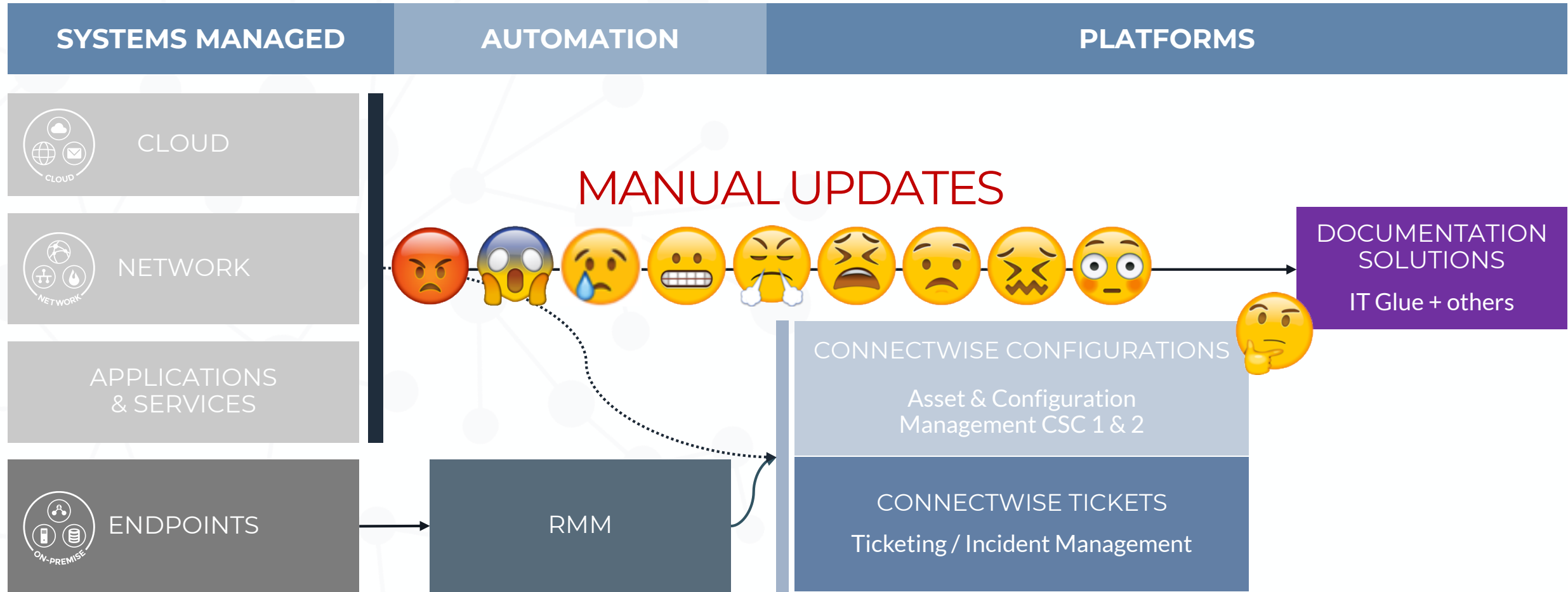


# Let's review a typical MSP



**MANUAL EFFORT**

# It starts with this premise that...





# Where do MSPs store documentation?

A man in a black tuxedo with a white shirt and black bow tie is holding a red envelope. He is looking down at the envelope with a slight smile. To his left, a woman with blonde hair, wearing a white dress with a ruffled collar and cut-out shoulders, is looking at him. They are on a stage with a blue and white geometric background.

**AND THE WINNER IS...**

# Now some of us take this literally...



# To show our commitment...



**We can all agree on the real situation**



**MANUALLY DOCUMENT ALL CUSTOMER SYSTEMS?!**



**Even Boromir knows...**

A close-up shot of Boromir from 'The Lord of the Rings: The Two Towers'. He has long, wavy brown hair and a light beard. He is looking slightly to his left with a serious, warning expression. His right hand is raised, with fingers slightly curled as if gesturing. He is wearing a dark, textured tunic. The background is a blurred interior of a stone building with arches.

**NOT WITH TEN THOUSAND MEN COULD YOU DO THIS. IT IS FOLLY!**

# Let's do some quick back of the napkin math!

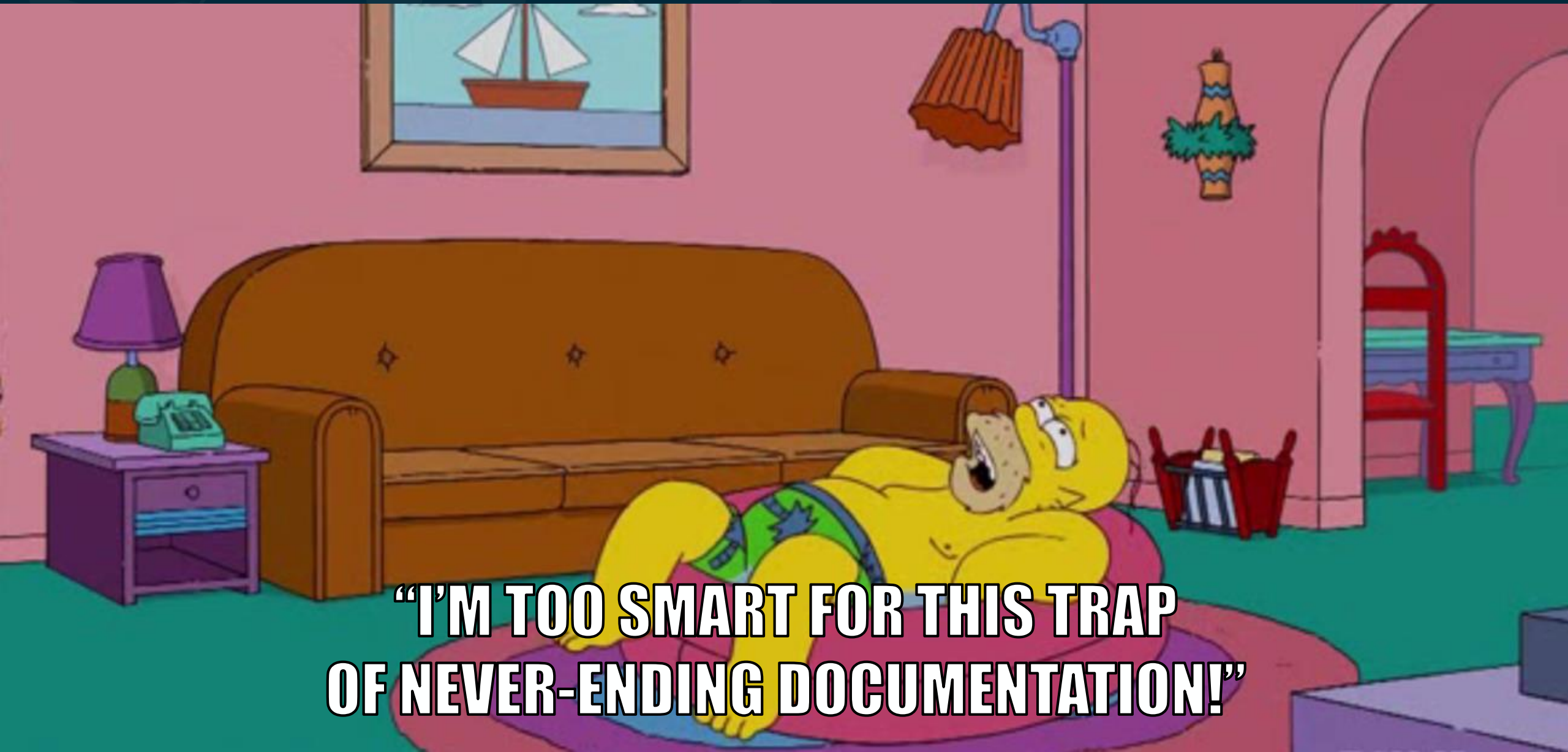
**1**  
HOUR **X** **#**  
CUSTOMERS **X** **Average Cost**  
HOURLY RESOURCE

# Wherever you choose to document...





# Option 1: Kiddie Pool



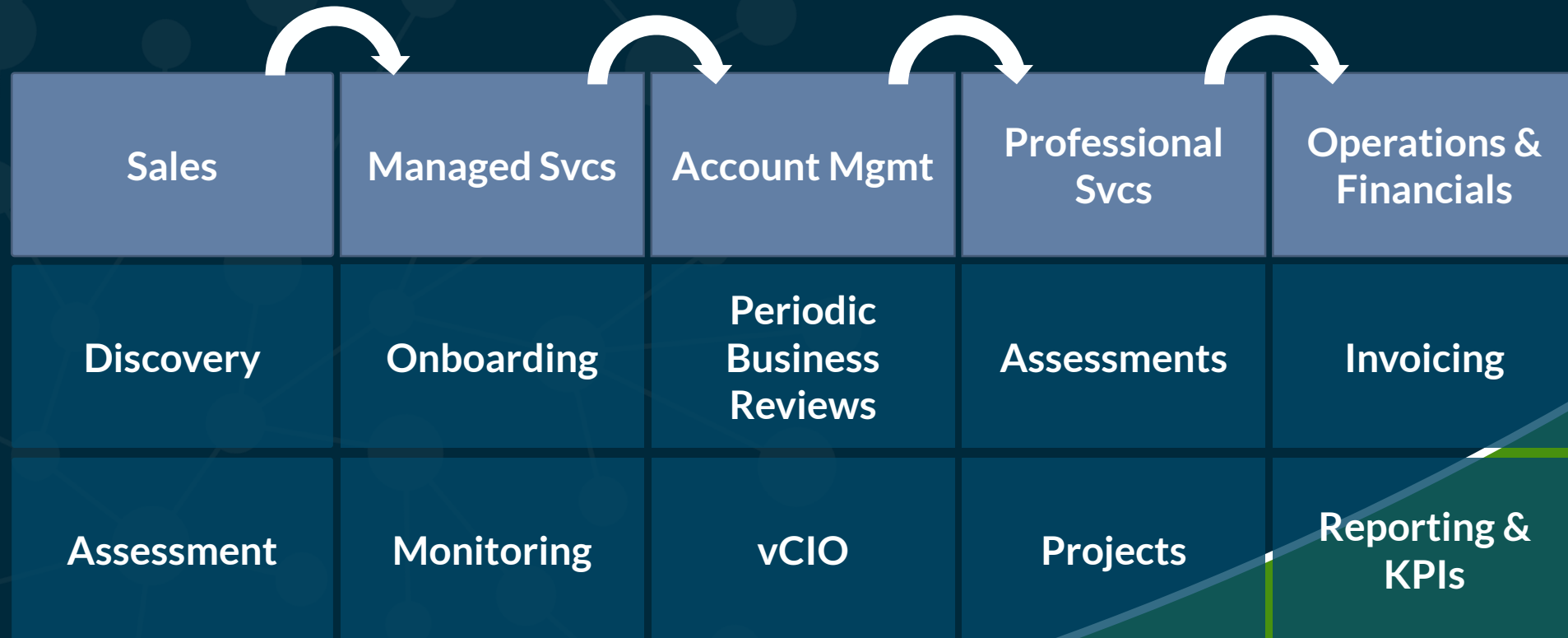
**"I'M TOO SMART FOR THIS TRAP  
OF NEVER-ENDING DOCUMENTATION!"**

## Option 2: Quicksand



**“I’M A NEXT LEVEL KIND OF PERSON.  
WE’RE GOING TO DOCUMENT EVERYTHING!”**

# Our Opinion – Enough is Enough!



**AUTOMATION &  
DOCUMENTATION**

# What can you address with Automation?

**Frequency**

**Depth**

**Accuracy**

# Sales Discovery



ASSESS

ONBOARD

Websites, TLS/SSL Certs, Mail Providers, User Counts, Device Counts

# What if you could Automate Sales Discovery?

**In Minutes**

INSTEAD OF HOURS

**Accurately**

SCOPE CUSTOMER CONTRACTS



# Onboarding

 **ConnectWise®**



TLS/SSL  
INSPECTION



DOMAIN

 **Office 365**

 **GoDaddy™**



Active Directory



Windows

**WEBROOT™**



Microsoft®  
SQL Server™

  
**CISCO**

ASSESS

ONBOARD

Network Devices, Licenses, SharePoint, AV, BDR, Windows Servers, SQL Servers



# What if you could Automate Documentation?

**Daily & On-Demand**  
IN SECONDS

**Thoroughly**  
& ACCURATELY

# Roar Inspectors



# Answers where you need them

CONFIGURATION AUTO-UPDATING





Integrations

EMAIL   CONNECTWISE   IT GLUE

CONNECTION ✓   IMPORT OPTIONS   IMPORT COMPANIES   MAP COMPANIES   CONFIGURATIONS   SERVICE TICKETS   PRODUCTS

\* CONNECTWISE MANAGE SITE:

staging.connectwisedev.com

✓

\* COMPANY ID:

liongard\_p

✓

\* PUBLIC KEY:

.....

✓

\* PRIVATE KEY:

.....

✓

SAVE

✓ All set!





Integrations

EMAIL CONNECTWISE IT GLUE

CONNECTION CONNECTION IMPORT OPTIONS IMPORT COMPANIES MAP COMPANIES CONFIGURATIONS SERVICE TICKETS PRODUCTS

CONNECTWISE COMPANY IMPORT OPTIONS

Select the combination of Connectwise Company statuses and types you want to import into Roar. Note: your selections form an OR condition, so Companies will be returned that match any of the criteria.

- STATUSES
- ☒ ACTIVE
  - ☐ INACTIVE
  - ☐ IMPORTED
  - ☐ CREDIT HOLD
  - ☐ PROBLEM
  - ☐ NOT-APPROVED
  - ☐ SOLID
  - ☐ ATTENTION NEEDED
  - ☐ MAY LEAVE
  - ☐ DELINQUENT

- TYPES
- ☒ CUSTOMER
  - ☐ PARTNER
  - ☐ VENDOR
  - ☐ SUSPECT
  - ☐ COMPETITION
  - ☐ NOT-A-FIT
  - ☐ UNKNOWN
  - ☐ PROSPECT
  - ☐ OWNER

SAVED





Integrations

EMAIL CONNECTWISE IT GLUE

CONNECTION ✓ IMPORT OPTIONS IMPORT COMPANIES MAP COMPANIES CONFIGURATIONS SERVICE TICKETS PRODUCTS

This table shows Connectwise Companies that have not been mapped to a Roar Environment. You may import them directly into Roar from this screen.

CONFIGURATION AUTO-UPDATING ENABLED BY DEFAULT

Check the box above if you want Companies that are imported from ConnectWise to have Configuration Auto-Updating ON by default. You can toggle off Auto-Updating for individual companies under the Map Companies tab.

ACTIONS (0)

	CONNECTWISE COMPANY	COMPANY ID	TYPE	STATUS	ROAR ENVIRONMENT	ACTIONS
<input type="checkbox"/>	Acme	acme	Customer	Active	Acme	+
<input type="checkbox"/>	Big Design, Inc.	BigDesignInc	Customer	Active	Big Design, Inc.	+
<input type="checkbox"/>	Blue Light, Co.	BlueLightCo	Customer	Active	Blue Light, Co.	+
<input type="checkbox"/>	BlueWeb, Company	BlueWebCompany	Customer	Active	BlueWeb, Company	+
<input type="checkbox"/>	Chris Craft Boats	ChrisCraft	Customer	Active	Chris Craft Boats	+
<input type="checkbox"/>	ConnectWise	ConnectWise	Vendor	Active	ConnectWise	+





Integrations

EMAILCONNECTWISEIT GLUE

CONNECTION ✓IMPORT OPTIONSIMPORT COMPANIESMAP COMPANIESCONFIGURATIONSSERVICE TICKETSPRODUCTS

☒ ENABLE CONFIGURATION AUTO-UPDATING

Allow Roar to automatically create and update ConnectWise Configurations items for the types listed below.

CONFIGURATION TYPES

You can also choose which ConnectWise Configuration Types you would like to enable.

INSPECTOR	CONFIGURATION(S)	CONFIGURATION AUTO-UPDATING
<input type="text"/>	<input type="text"/>	
Internet Domain/DNS	Internet Domain (auto)	<input checked="" type="checkbox"/>
TLS/SSL	TLS/SSL Certificate (auto)	<input checked="" type="checkbox"/>
Office 365	Office 365 (auto)	<input checked="" type="checkbox"/>
Active Directory	Active Directory (auto)	<input checked="" type="checkbox"/>
Cisco Meraki	Cisco Meraki Org (auto)	<input type="checkbox"/>
Amazon Web Services	Amazon Web Services (auto)	<input type="checkbox"/>
SonicWall	Firewall - Sonicwall (auto)	<input type="checkbox"/>







Integrations

EMAILCONNECTWISEIT GLUE

CONNECTIONIMPORT OPTIONSIMPORT ORGSMAP ORGSFLEXIBLE ASSETS

Check the box below to enable auto-updating of IT Glue Flexible Assets.  
Note: This will add new Flexible Asset Types to your IT Glue instance and push data from Roar into them. This will not modify any existing FAs.








☒ ENABLE FLEXIBLE ASSET INTEGRATION

ROAR INSPECTOR	FLEXIBLE ASSETS	FLEXIBLE ASSET AUTO-UPDATING
<input type="text"/>	<input type="text"/>	
Cisco Meraki	Cisco Meraki Org (auto)	<input type="checkbox"/>
Amazon Web Services	Amazon Web Services (auto)	<input checked="" type="checkbox"/>
TLS/SSL	TLS/SSL Certificate (auto)	<input checked="" type="checkbox"/>
SonicWall	Firewall - Sonicwall (auto)	<input type="checkbox"/>
Office 365	Office 365 (auto)	<input checked="" type="checkbox"/>
SQL Server	SQL Server (auto)	<input type="checkbox"/>
Cisco ASA	Firewall - Cisco ASA (auto)	<input type="checkbox"/>
Active Directory	Active Directory (auto)	<input checked="" type="checkbox"/>





System Inspectors

INSPECTOR	DESCRIPTION	PLATFORM	# ACTIVE INSPECTORS	# DISCOVERED SYSTEMS	ACTIONS
 DOMAIN	Inspects domains for registration information, ssl security and spoofing.	Linux	20	23	<button>ADD SYSTEM</button>
 TLS/SSL INSPECTION	Inspects domain for ssl security.	Linux	5	9	<button>ADD SYSTEM</button>
 Office 365	Inspects Office 365.	Windows	9	-	<button>ADD SYSTEM</button>
 Active Directory	Inspects Active Directory.	Windows	3	-	<button>ADD SYSTEM</button>
 CISCO Meraki	Inspects Cisco Meraki devices and provides security intel.	Linux	2	-	<button>ADD SYSTEM</button>
 aws	Inspects AWS infrastructure to provide security best practices.	Linux	-	-	<button>ADD SYSTEM</button>
 NETWORK IP ADDRESS	Inspects a network IP address.	Linux	2	-	<button>ADD SYSTEM</button>





## DESCRIPTION

Inspects domains for registration information, ssl security and spoofing.

## INSPECTORS

ACTIVE INSPECTORS (20)

DISCOVERED SYSTEMS (23)

These are potential launchpoints that have been discovered by other inspections. They require additional configuration and approval before they can run.

ACTIONS (0)

	ENVIRONMENT	VERSION	PARENT	AGENT	FRIENDLY NAME	TOTAL SCHEDULED RUNS	TOTAL AD-HOC RUNS	NEXT SCHEDULED FOR	FREQUENCY INTERVAL	FREQUENCY TYPE	STATUS	ACTIONS
		Latest	-	ROAR-DEDIC...	connectwise...	0	0		1	days	● Not Trigge...	+
		Latest	-	ROAR-DEDIC...	microsoft.com	0	0		1	days	● Not Trigge...	+
		Latest	-	ROAR-DEDIC...	benepartum....	0	0		1	days	● Not Trigge...	+
		Latest	-	ROAR-DEDIC...	chriscraft.com	0	0		1	days	● Not Trigge...	+
		Latest	-	ROAR-DEDIC...	yourcompan...	0	0		1	days	● Not Trigge...	+
		Latest	-	ROAR-DEDIC...	bigdesign.com	0	0		1	days	● Not Trigge...	+



Inspectors &gt; TLS/SSL

ADD SYSTEM



## DESCRIPTION

Inspects domain for ssl security.

## INSPECTORS

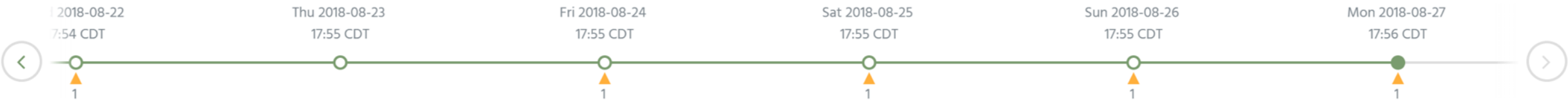
ACTIVE INSPECTORS (5)

DISCOVERED SYSTEMS (9)

These are potential launchpoints that have been discovered by other inspections. They require additional configuration and approval before they can run.

ACTIONS (0)

	ENVIRONMENT	VERSION	PARENT	AGENT	FRIENDLY NAME	TOTAL SCHEDULED RUNS	TOTAL AD-HOC RUNS	NEXT SCHEDULED FOR	FREQUENCY INTERVAL	FREQUENCY TYPE	STATUS	ACTIONS
		Latest	-	ROAR-DEDIC...	SSL - milne...	0	0		1	days	● Not Trigge...	+
	Astro	Latest	-	ROAR-DEDIC...	SSL - spect...	0	0		1	days	● Not Trigge...	+
	HTG Peer Group	Latest	-	ROAR-DEDIC...	SSL - integ...	0	0		1	days	● Not Trigge...	+
	HTG Peer Group	Latest	-	ROAR-DEDIC...	SSL - diam...	0	0		1	days	● Not Trigge...	+
		Latest	-	ROAR-DEDIC...	SSL - nex-t...	0	0		1	days	● Not Trigge...	+
	HTG Peer Group	Latest	-	ROAR-DEDIC...	SSL - go-d...	0	0		1	days	● Not Trigge...	+



TASKS   CHANGES   **OVERVIEW**   DNS   DATA PRINT

INTERNET DOMAIN

Export

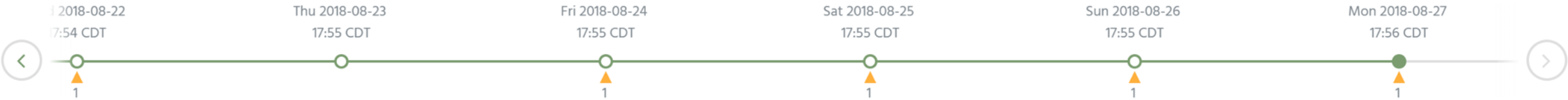
Domain Name	COMPAREPOWER.COM
Domain Registrar	GOOGLE INC.
Domain Created On	2000-07-22T00:27:07
Domain Updated On	2018-07-22T02:57:27
Domain Expires On	2019-07-22T00:27:07
Domain Registrant	CONTACT PRIVACY INC. CUSTOMER 124390553, CONTACT PRIVACY INC. CUSTOMER 124390553, 96 MOWAT AVE, M4K 3K1, TORONTO, ONTARIO, CANADA, NCZPR4LQVUGI@CONTA
Domain Admin	CONTACT PRIVACY INC. CUSTOMER 124390553, CONTACT PRIVACY INC. CUSTOMER 124390553, 96 MOWAT AVE, M4K 3K1, TORONTO, ONTARIO, CANADA, NCZPR4LQVUGI@CONTA
Domain Tech	CONTACT PRIVACY INC. CUSTOMER 124390553, CONTACT PRIVACY INC. CUSTOMER 124390553, 96 MOWAT AVE, M4K 3K1, TORONTO, ONTARIO, CANADA, NCZPR4LQVUGI@CONTA

DNS

Export

DNS Hosting Vendor	CLOUDFLARE INC
DNS Hosting Region	SAN FRANCISCO, US





TASKS   CHANGES   OVERVIEW   **DNS**   DATA PRINT








DNS RECORDS Export

DOMAIN	TYPE	POINTS TO	TIME TO LIVE (SECS)	PRIORITY	DNS RESOLVES TO	NETWORK OPERATOR	AUTONOMOUS SYSTEM NUMBER (ASN)
comparepower.com	A	104.25.110.35	300	-	104.25.110.35	Cloudflare Inc	AS13335
comparepower.com	A	104.25.111.35	300	-	104.25.111.35	Cloudflare Inc	AS13335
comparepower.com	AAAA	2400:cb00:2048:1::6819:6e23	300	-	2400:cb00:2048:1::6819:6e23	-	-
comparepower.com	AAAA	2400:cb00:2048:1::6819:6f23	300	-	2400:cb00:2048:1::6819:6f23	-	-
comparepower.com	MX	alt3.aspmx.l.google.com.	86400	10	173.194.66.27	Google LLC	AS15169
comparepower.com	MX	alt4.aspmx.l.google.com.	86400	10	64.233.170.26	Google LLC	AS15169
comparepower.com	MX	alt1.aspmx.l.google.com.	86400	5	209.85.200.27	Google LLC	AS15169
comparepower.com	MX	alt2.aspmx.l.google.com.	86400	5	64.233.185.27	Google LLC	AS15169
comparepower.com	MX	aspmx.l.google.com.	86400	1	74.125.195.27	Google LLC	AS15169












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- Environments
- Agents
- Inspectors
- Actionable Alerts
- Change Notifications
- Mappings
- Integrations
- Access management
- Users
- Groups
- Roles
- Permissions







Agents

Agent Installer Downloads

NAME
ROAR-DEDICATED-LINUX
ROAR-DEDICATED-WINDOWS
AstroDemov3-NAVSQl-Winv1_9-Wi...
Demov5-AD
AstroDemov3_DC_Winv1_9
AstroDemov3-RDSSHWinv1_9
AstroDemov3-GW-Winv1_9
Demov5-GW-WS

WINDOWS SCRIPT DOWNLOADS



Install Roar Agent

Click the button below to download this script.

DOWNLOAD SETUP-ROARAGENT.PS1

Alternatively, you can use the snippet below to download directly to the agent machine.

```
(New-Object System.Net.WebClient).DownloadFile("https://roar2.app.liongard.com/api/v1/agents/scripts/Setup-RoarAgent.ps1/", ".\Setup-RoarAgent.ps1")
```

Upgrade Roar Agent

Click the button below to download this script.

DOWNLOAD UPGRADE-ROARAGENT.PS1

Alternatively, you can use the snippet below to download directly to the agent machine.

```
(New-Object System.Net.WebClient).DownloadFile("https://roar2.app.liongard.com/api/v1/agents/scripts/Upgrade-RoarAgent.ps1/", ".\Upgrade-RoarAgent.ps1")
```

Uninstall Roar Agent

Click the button below to download this script.

DOWNLOAD UNINSTALL-ROARAGENT.PS1

Alternatively, you can use the snippet below to download directly to the agent machine.

```
(New-Object System.Net.WebClient).DownloadFile("https://roar2.app.liongard.com/api/v1/agents/scripts/Uninstall-RoarAgent.ps1/", ".\Uninstall-RoarAgent.ps1")
```

NAME	CREATED BY	UPDATED BY
ROAR-DEDICATED-LINUX	Dylan Barth	-
ROAR-DEDICATED-WINDOWS	Dylan Barth	-
AstroDemov3-NAVSQl-Winv1_9-Wi...	Shawn Sailer	-
Demov5-AD	Shawn Sailer	-
AstroDemov3_DC_Winv1_9	Shawn Sailer	-
AstroDemov3-RDSSHWinv1_9	Shawn Sailer	-
AstroDemov3-GW-Winv1_9	Shawn Sailer	-
Demov5-GW-WS	Shawn Sailer	-





- TASKS
- CHANGES
- OVERVIEW
- USERS
- GROUPS
- ROLES & FEATURES
- SOFTWARE
- SCHEDULED TASKS
- SERVICES
- NETWORK
- PATCHES
- PROCESSES
- Re

WINDOWS SERVER

Export

Server Name	advm
IP	10.0.0.4
MAC Address	00:0D:3A:4D:C0:E3
Windows Domain	mspcontoso.com
Domain Role	Primary Domain Controller
OS Manufacturer	Microsoft Corporation
Operating System	Microsoft Windows Server 2012 R2 Datacenter
Version	6.3.9600
Service Pack	0
Architecture	64-bit
Install Date	2018-07-07 15:33:44
Last Bootup Time	2018-08-22 17:06:28





HARDWARE & PERFORMANCE

⬇ Export

Hardware	-
Manufacturer	-
Serial Number	0000-0017-0877-1651-8166-3501-41
Processor	-
Total Virtual Memory (MB)	3341876
Free Physical Memory (MB)	419308
Free Virtual Memory (MB)	1246588

DRIVES

⬇ Export

DRIVE NAME	DESCRIPTION	FORMAT	TOTAL SIZE (GB)	FREE SPACE (GB)
A:\	-	-	-	-
C:\	-	NTFS	136363110400	118325477376
D:\	Temporary Storage	NTFS	42947571712	41308983296
F:\	-	NTFS	2113794048	1434468352





SHARES

⬇ Export

NAME	DESCRIPTION	PATH
ADMIN\$	Remote Admin	C:\Windows
C\$	Default share	C:\
D\$	Default share	D:\
F\$	Default share	F:\
IPC\$	Remote IPC	-
NETLOGON	Logon server share	F:\SYSVOL\sysvol\mspcontoso.com\SCRIPTS
SYSVOL	Logon server share	F:\SYSVOL\sysvol

PRINTERS

⬇ Export

NAME	DRIVER NAME	PORT NAME	STATUS	LOCAL	HIDDEN	SHARED
Microsoft XPS Document Writer	Microsoft XPS Document Writer v4	PORTPROMPT:	Unknown	True	False	False





[Inspectors](#) > [Active Directory Launchpoints](#) > Edit Active Directory Launchpoint

## CONFIGURATIONS

\* ENVIRONMENT:

Lonestar Energy Co ▾

\* FRIENDLY NAME:

Active Directory - (Demov5-advm) ✓

\* AGENT:

Demov5-AD ✓

The inspector will launch from this agent.

## SYSTEM SETTINGS

ACTIVE DIRECTORY DOMAIN CONTROLLER:

msspcontoso.com ✓

Enter the fully qualified server name (e.g. dc01.domain.tld)

DOMAIN ADMIN USERNAME:

••••••••••

Required only for "remote inspections", leave blank if your Agent is installed on the domain controller.

## SCHEDULING

☐ ONCE ONLY

☒ EVERY

1

DAY(S) ▾

\* START DATE/TIME:

Sun 2018-07-15 06:19



END DATE/TIME:

Select Date/Time

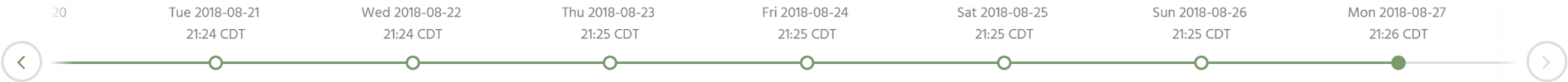


## INSPECTOR VERSION & UPDATING

INSPECTOR VERSION:

Latest (Auto-Update) ▾





- TASKS
- CHANGES
- OVERVIEW
- USERS
- GROUPS
- COMPUTERS
- DOMAIN ACCOUNT POLICIES
- GROUP POLICIES
- DOMAIN
- DOMAIN CONTROLLERS
- FOREST

ACTIVE DIRECTORY

Export

Domain Name	mspcontoso
Domain Mode	Windows 2012 R2 Domain
Domain Controllers	advm
Sites / Subnets	Default-First-Site-Name ()

USERS/DEVICES

Export

Total Users	5
Total Privileged Users	1
Privileged Users	mspdemoadminv5
Total Stale Users	0
User Summary	5 Total   3 Active   0 Locked Out   0 Expired   2 Disabled   0 Deleted
Total Groups	51





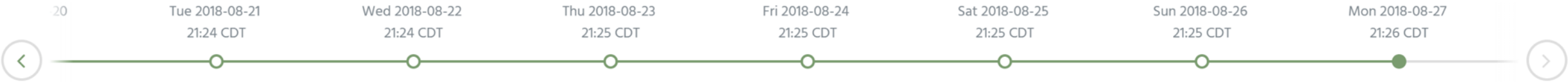
Group - Administrators	USERS: mspdemoadminv5 / GROUPS: Domain Admins   Enterprise Admins
Group - Domain Admins	USERS: mspdemoadminv5
Group - Enterprise Admins	USERS: mspdemoadminv5
Total Computers	4
Total Stale Computer Accounts	0
Total Computer Types	4 Servers   0 Workstations
Servers	advn, gateway, rdsh-0, broker
Organizational Units	Domain Controllers

DOMAIN ACCOUNT POLICIES

Export

Minimum Password Length	7
Password Complexity Requirement	True
Enforce Password History	True
Max Password Age (days)	42
Min Password Age (days)	1
Account Lockout Threshold	Infinite Bad Logins Allowed
Account Lockout Duration (hours)	0.5
Account Lockout Observation Window (hours)	0.5



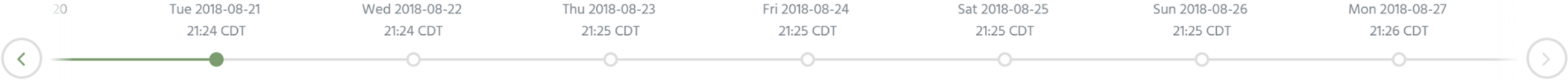


Export

USERNAME	FIRST NAME	LAST NAME	PRIVILEGED	USER STATUS	USER DESCRIPTION	USER ACTIVITY	ANOMALOUS ACTIVITY	SECURITY SCORE	LAST LOGIN	LAST BAD PASSWORD ATTEMPT	LAST PASSWORD CHANGE	LOCK TIME
mspdemoadminv5	-	-	Yes	Active	Built-in account for administering the computer/domain	In Use	Brute Force Attempt(s) (745)	71	2018-08-14 08:22:05	2018-08-27 21:23:37	2018-08-16 08:30:14	-
AAD_331522859301	-	-	No	Active	Service account for the Synchronization Service with installation identifier 8622890c-8cbd-4942-ab69-2b079306efd0 running on c	In Use	-	57	2018-08-14 07:51:04	2018-08-14 08:36:51	2018-07-07 17:10:18	-





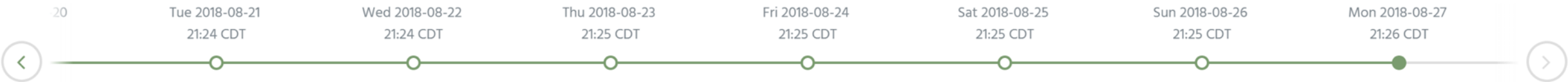


- TASKS
- CHANGES
- OVERVIEW
- USERS
- GROUPS
- COMPUTERS
- DOMAIN ACCOUNT POLICIES
- GROUP POLICIES
- DOMAIN
- DOMAIN CONTROLLERS
- FOREST

Export

USERNAME	FIRST NAME	LAST NAME	PRIVILEGED	USER STATUS	USER DESCRIPTION	USER ACTIVITY	ANOMALOUS ACTIVITY	SECURITY SCORE	LAST LOGIN	LAST BAD PASSWORD ATTEMPT	LAST PASSWORD CHANGE	LOCK TIME
mspdemoadminv5	-	-	Yes	Active	Built-in account for administering the computer/domain	In Use	Brute Force Attempt(s) (113)	71	2018-08-14 08:22:05	2018-08-21 21:13:54	2018-08-16 08:30:14	-
AAD_331522859301	-	-	No	Active	Service account for the Synchronization Service with installation identifier 8622890c-8cbd-4942-ab69-2b079306efd0 running on c	In Use	-	57	2018-08-14 07:51:04	2018-08-14 08:36:51	2018-07-07 17:10:18	-



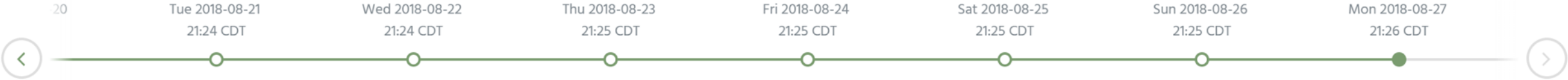


- TASKS
- CHANGES
- OVERVIEW
- USERS
- GROUPS
- COMPUTERS
- DOMAIN ACCOUNT POLICIES
- GROUP POLICIES
- DOMAIN
- DOMAIN CONTROLLERS
- FOREST

Export

NAME	SITE	DOMAIN	FOREST	ENABLED	SSL PORT	HOST NAME	LDAP PORT	IS READ ONLY	PARTITIONS	IPV4 ADDRESS	IPV6 ADDRESS	INVOCATION ID
advm	Default-First-Site-Name	mspcontoso.com	mspcontoso.com	True	636	advm.mspcontoso.com	389	False	DC=ForestDnsZones,DC=mspcontoso,DC=com   DC=DomainDnsZones,DC=mspcontoso,DC=com   CN=Schema,CN=Configuration,DC=mspcontoso,DC=com   CN=Configuration,DC=mspcontoso,DC=com   DC=mspc contoso,DC=com	10.0.0.4	-	af68bad9-d445-480e-99d1-52345941bf68



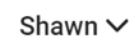


- TASKS
- CHANGES
- OVERVIEW
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- COMPUTERS
- DOMAIN ACCOUNT POLICIES
- GROUP POLICIES
- DOMAIN
- DOMAIN CONTROLLERS
- FOREST

Export

IPV4 ADDRESS	IPV6 ADDRESS	INVOCATION ID	SERVER OBJECT DN	IS GLOBAL CATALOG	OPERATING SYSTEM	COMPUTER OBJECT DN	DEFAULT PARTITION	SERVER OBJECT GUID	NTDS SETTINGS OBJECT DN	OPERATING SYSTEM HOTFIX	OPERATING SYSTEM VERSION	OPERATING SYSTEM SERVICE PACK
10.0.0.4	-	af68bad9-d445-480e-99d1-52345941bf68	CN=advn,CN=Servers,CN=Default-First-Site-Name,CN=Sites,CN=Configuration,DC=mspcontoso,DC=com	True	Windows Server 2012 R2 Datacenter	CN=advn,OU=Domain Controllers,DC=mspcontoso,DC=com	DC=mspcontoso,DC=com	fe93e653-f63c-4162-b849-846a2080246d	CN=NTDS Settings,CN=advn,CN=Servers,CN=Default-First-Site-Name,CN=Sites,CN=Configuration,DC=mspcontoso,DC=com	-	6.3 (9600)	-





Enter Notes...



Configuration Questions

1. Roar Link:	<a href="https://roar2.app.liongard.com/environment/983/dataprint/1997">https://roar2.app.liongard.com/environment/983/dataprint/1997</a>
2. Last Updated By Roar On:	2018-08-28T02:28:13.149Z UTC
3. Domain Name:	msspcontoso
4. Domain Mode:	-
5. Domain Controllers:	advm
6. Sites / Subnets:	Default-First-Site-Name ()



Tasks Completed Vs Findings

TOTAL ENVIRONMENTS  
22

TOTAL FINDINGS  
110

TOTAL TASKS COMPLETED  
10

\* Over the last 90 days

Environments (22)

ADD ENVIRONMENT

NAME	FINDINGS	TASKS COMPLETED
<input type="text" value="lon"/>	<input type="text"/>	<input type="text"/>
Lonestar Energy Co	9	1







ADD SYSTEM

SYSTEMS (7)				
FRIENDLY NAME	TYPE	LAST INSPECTION	FINDINGS	ACTIONS COMPLETED
Active Directory - (Demov5-advm)	Active Directory	Sun 2018-08-26 21:25 CDT	0	0
comparepower.com	Internet Domain/DNS	Sun 2018-08-26 17:55 CDT	3	0
Network IP - Lonestar Energy Co HQ	Network IP	Thu 2018-08-23 09:12 CDT	0	0
Office 365 - Lonestar Energy Co	Office 365	Sun 2018-08-26 17:58 CDT	4	0
Server - Windows - (Demov5-advm)	Windows (Preview)	Mon 2018-08-27 08:36 CDT	0	0
Server - Windows - (Demov5-GW)	Windows (Preview)	Mon 2018-08-27 08:46 CDT	0	0
SSL - comparepower.com	TLS/SSL	Sun 2018-08-26 17:58 CDT	1	0





Sun 2018-08-19  
17:57 CDT

Mon 2018-08-20  
17:57 CDT

Tue 2018-08-21  
17:57 CDT

Wed 2018-08-22  
17:57 CDT  
1

Thu 2018-08-23  
17:58 CDT  
2

Fri 2018-08-24  
17:58 CDT  
1

Sat 2018-08-25  
17:58 CDT  
1

Sun 2018-08-26  
17:58 CDT

TASKSCHANGESOVERVIEWLICENSINGUSERSROLESGROUPSDOMAINSSECURITYEMAIL ACTIVITYPOLICYSHAREPOINTSERVICE HEALTH

OFFICE 365

Export

Company Name	Lonestar Energy Co
Email Domain (Default)	M365x171489.onmicrosoft.com
Email Domain (Initial)	M365x171489.onmicrosoft.com
Address	777 Main St Houston, TX 77002
Service Health Incidents	Exchange Online (1)   Office 365 Portal (1)   Power BI (5)

USERS / LICENSING

Export

Total Active Users	27
Total Privileged Users	6
Privileged Users	MOD Administrator, Nestor Wilke, Isaiah Langer, Megan Bowen, Lidia Holloway





Total Disabled Users	0
Total Licensed Users	25
Total Unlicensed Users	2
Total Assigned Licenses	51
Assigned Licenses Summary	Enterprise E5 (25)   Enterprise E5 Virtual Desktop Access (2)   Enterprise Mobility + Security E5 (24)
Total Active Devices	0
Total Disabled Devices	0

SYNCING

Export

Directory Sync Enabled	True
Last Directory Sync Time	2018-08-22T19:13:18+00:00
Password Sync Enabled	True
Last Password Sync Time	2018-08-22T19:23:30+00:00
Directory Sync Service Account	Sync_advm_331522859301@M365x171489.onmicrosoft.com
Directory Sync Client Version	1.1.880.0
Directory Sync Client Machine Name	advm
Directory Sync Application Type	1651564e-7ce4-4d89-88be-0a65050d8dc3





LICENSE SUMMARY

⬇ Export

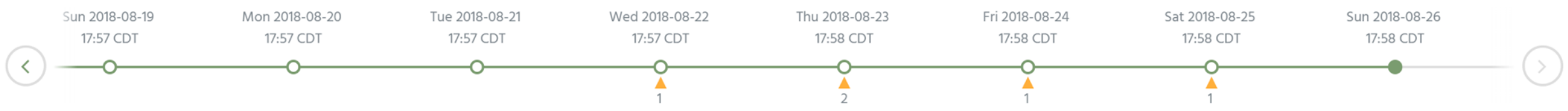
PRODUCT NAME	SKU PART NUMBER	ACTIVE	ASSIGNED	UNASSIGNED	NOT RENEWED (GRACE PERIOD)	SUSPENDED
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Enterprise E5	ENTERPRISEPREMIUM	25	25	0	0	0
Enterprise E5 Virtual Desktop Access	WIN10_VDA_E5	25	2	23	0	0
Enterprise Mobility + Security E5	EMSPREMIUM	100	24	76	0	0

LICENSES BY USER

⬇ Export

USER	USERNAME	ASSIGNED PRODUCTS
<input type="text"/>	<input type="text"/>	<input type="text"/>
Adele Vance	AdeleV@M365x171489.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Alex Wilber	AlexW@M365x171489.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Allan Deyoung	AllanD@M365x171489.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Christie Cline	ChristieC@M365x171489.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Debra Berger	DebraB@M365x171489.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5



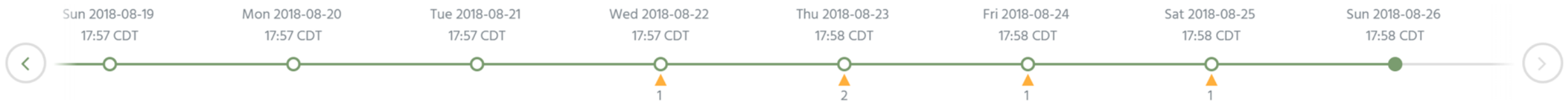


- TASKS
- CHANGES
- OVERVIEW
- LICENSING
- USERS
- ROLES
- GROUPS
- DOMAINS
- SECURITY
- EMAIL ACTIVITY
- POLICY
- SHAREPOINT
- SERVICE HEALTH

Export

USERNAME	FIRST NAME	LAST NAME	DISPLAY NAME	PRIVILEGED	USER STATUS IS DISABLED	LICENSED PRODUCTS	LAST LOGIN	LAST DIRECTORY SYNC	PASSWORD AGE
LidiaH@M365x171489.OnMicrosoft.com	Lidia	Holloway	Lidia Holloway	Y	False	Enterprise E5   Enterprise Mobility + Security E5	-	-	2018-07-07T20:46:42+00:00
MeganB@M365x171489.OnMicrosoft.com	Megan	Bowen	Megan Bowen	Y	False	Enterprise E5   Enterprise Mobility + Security E5	-	-	2018-07-07T20:46:44+00:00
IsaiahL@M365x171489.OnMicrosoft.com	Isaiah	Langer	Isaiah Langer	Y	False	Enterprise E5   Enterprise Mobility + Security E5	-	-	2018-07-07T20:46:40+00:00
NestorW@M365x171489.OnMicrosoft.com	Nestor	Wilke	Nestor Wilke	Y	False	Enterprise E5   Enterprise Mobility + Security E5	-	-	2018-07-07T20:46:45+00:00
admin@M365x171489.onmicrosoft.com	MOD	Administrator	MOD Administrator	Y	False	Enterprise Mobility + Security E5   Enterprise E5 Virtual Desktop Access   Enter	-	-	2018-07-07T20:46:45+00:00





- < TASKS CHANGES OVERVIEW LICENSING USERS ROLES GROUPS DOMAINS **SECURITY** EMAIL ACTIVITY POLICY SHAREPOINT SERVICE HEALTH >

SECURITY ⬇ Export

Advanced Threat Protection Enabled	False
Password Policy - Password Age	-
Password Policy - Notification Days	-
Self Serve Password Reset Enabled	True
Data Loss Prevention Policy Active	False
Email Malware Default Policy - Name	Default
Email Malware Default Policy - Action	DeleteMessage
Email Malware Default Policy - Send Alert Msg to Sender	n/a
Email Malware Default Policy - Send Alert Msg to Admin	n/a
Phish Filter Policy	PhishFilterPolicy only available in Enterprise Edition.
Data Loss Prevention Policy Active	False







USER SECURITY

📄 Export

Self Service Password Reset Enabled	True
User Count - Password Never Expires	25
User Count - Password Unchanged Over 180 Days	0
User Count - Password Unchanged Over 365 Days	0
User Count - Strong Password Required	26
User Count - Strong Password Not Required	1
User Count - Privileged	6
User Count - Privileged - Company Admin	6
User Count - Privileged Overuse	5
User Count - Privileged Without MFA	5
Users - Permission to Create Groups Enabled	True
Users - Permission to Create LOB Apps Enabled	True
Users - Permission to Read Other Users Enabled	True
Users - Permission to User Consent to App Enabled	True





SITES

Export

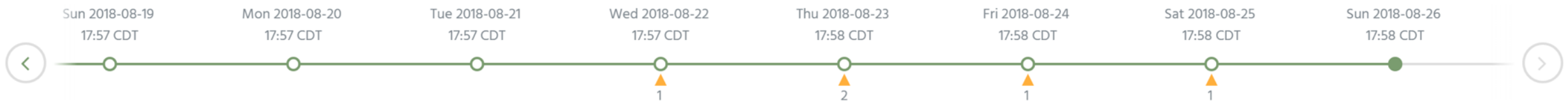
URL	TITLE	STATUS	LAST CONTENT MODIFIED DATE	STORAGE USAGE (MB)	STORAGE QUOTA (MB)	STORAGE QUOTA WARNING LEVEL (MB)	LOCK STATE
https://m365x171489-my.sharepoint.com/	-	Active	2018-08-25T07:31:17+00:00	1	26214400	25574400	Unlock
https://m365x171489.sharepoint.com/search	-	Active	2018-08-25T07:31:14+00:00	27	26214400	25574400	Unlock
https://m365x171489.sharepoint.com/portals/hub	PointPublishing Hub Site	Active	2018-08-25T07:31:11+00:00	1	26214400	25574400	Unlock
https://m365x171489.sharepoint.com/portals/Community	Community	Active	2018-08-25T07:31:10+00:00	1	26214400	25574400	Unlock
https://m365x171489.sharepoint.com/	Contoso M365x171489 Team Site	Active	2018-08-25T07:31:09+00:00	2	26214400	25574400	Unlock

SETTINGS

Export

Storage Quota (MB)	1304576
Resource Quota	5300
Public Cdn Enabled	False





- < VIEW
- LICENSING
- USERS
- ROLES
- GROUPS
- DOMAINS
- SECURITY
- EMAIL ACTIVITY
- POLICY
- SHAREPOINT
- SERVICE HEALTH
- APPS
- DATA PRINT
- >

▼ Object {Apps: Array[6], Name: "Office 365 - Lonestar Energy Co", Roles: Array[35], Users: Array[27], Groups: Array[20]...}

- ▶ Apps: Array[6]
  - Name: "Office 365 - Lonestar Energy Co"
- ▶ Roles: Array[35]
- ▶ Users: Array[27]
- ▶ Groups: Array[20]
- ▶ Devices: Array[0]
- ▶ Domains: Array[2]
  - Primary: 1
- ▶ MailFlow: Object
  - DLPAAlerts: Object
  - DLPPolicy: Object
- ▶ SystemInfo: Object
  - Description: ""
  - MalwarePolicy: true
- ▶ ServiceHealth: Array[16]
  - DLPAAlertsExist: false
  - DevicePolicies: Array[0]
  - MDMPolicyCount: 0
- ▶ MsolAccountSku: Array[3]
  - TransportRules: Array[0]
  - DLPPolicyExists: false
  - GlobalDelegates: 0
- ▶ RetentionPolicy: Array[2]
- ▶ SharingPolicies: Array[1]
  - UserCountActive: 27
- ComplianceSearch: Object
- EmailSpoofReport: Object
- FederatedDomains: Array[0]
- MDMPolicyAllowed: false





Ticket Temp &gt;

1 - 4 of 4 ▼

Territo

Active





+ New ▾

↶ Recent ▾

📅 Calendar

💬 Chat with Support

Tickets ▾

Search



Shawn ▾



Company Search > Configurations > Configuration

Office 365 - Lonestar Energy Co

Configuration

Agreement 0

Service 1

Attachments 0

Product 0

Configurations 0

Project 0

Audit Trail

Liongard Roar



Create Ticket



Manage Device

Links ▾

Share ▾

History ▾



Configuration Name \* Office 365 - Lonestar Energy Co

### Configuration Details

Type:	* Office 365 (auto) ▾	Expiration Date:	📅
Status:	* Active ▾	Vendor:	▾
SLA:	▾	Manufacturer:	▾
Install Date:	📅	Model Number:	
Installed By:	▾	Serial Number:	
Purchase Date:	📅	Tag Number:	
Location:	Tampa Office ▾	<input type="checkbox"/> Bill Customer	
Department:	Admin ▾		

### Company

Company:	* Lonestar Energy Co ▾	Site:	▾
Contact:	John Moneybags ▾		
Direct ▾	(713) 777-7777		
Email:			

### Notes

Notes: 🕒

Enter Notes...

Drag a pod here or click to add a pod

☐ Do not show this again



My Favorites



Companies



Sales



Marketing



Procurement



Project



Service Desk



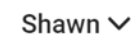
Time & Expense



Finance



System



&lt;

 $\wedge$ 

2018-08-26T23:00:14.593Z UTC

Lonestar Energy Co

M365x171489.onmicrosoft.com

M365x171489.onmicrosoft.com

Enter Notes...



+ New ▾

↺ Recent ▾

📅 Calendar

💬 Chat with Support

Tickets ▾



Shawn ▾



[Company Search](#) > [Configurations](#) > Configuration

Office 365 - Lonestar Energy Co

Configuration

Agreement 0

Service 1

Attachments 0

Product 0

Configurations 0

Project 0

Audit Trail

Liongard Roar



Create Ticket



Manage Device

Links ▾

Share ▾

History ▾



28. Last Directory Sync:

8/22/2018 3:13:18 PM

29. Password Sync Enabled:

true

30. Last Password Sync:

8/22/2018 3:23:30 PM

31. Directory Sync Service Account:

Sync\_advm\_331522859301@M365x171489.onmicrosoft.com

32. Directory Sync Client Version:

1.1.880.0

33. Directory Sync Client Machine

advm



My Favorites



Companies



Sales



Marketing



Procurement



Project



Service Desk



Time & Expense



Finance










System





System Inspectors

INSPECTOR	DESCRIPTION	PLATFORM	# ACTIVE INSPECTORS		ACTIONS
 DOMAIN	Inspects domains for registration information, ssl security and spoofing.	Linux	20		<div>ADD SYSTEM</div>
 TLS/SSL INSPECTION	Inspects domain for ssl security.	Linux	5		<div>ADD SYSTEM</div>
 Office 365	Inspects Office 365.	Windows	9		<div>ADD SYSTEM</div>
 Active Directory	Inspects Active Directory.	Windows	3	-	<div>ADD SYSTEM</div>
 CISCO Meraki	Inspects Cisco Meraki devices and provides security intel.	Linux	2	-	<div>ADD SYSTEM</div>
 aws	Inspects AWS infrastructure to provide security best practices.	Linux	-	-	<div>ADD SYSTEM</div>
 NETWORK IP ADDRESS	Inspects a network IP address.	Linux	2	-	<div>ADD SYSTEM</div>

- Environments
- Agents
- Inspectors
- Actionable Alerts
- Change Notifications
- Mappings
- Integrations
- Access management
- Users
- Groups
- Roles
- Permissions





Users > John Doe

DETAILS

\* FIRST NAME

John

\* LAST NAME

Doe

\* E-MAIL

john.doe@anycompany.com

\* USERNAME

john.doe@anycompany.com

TWO FACTOR AUTHENTICATION

GROUPS

\* GROUPS

	NAME	DESCRIPTION	ROLES
<input type="checkbox"/>	Global Administrators	Create/Read/Update/Delete access to all resources.	+
<input checked="" type="checkbox"/>	Global Environment Managers	Global Environment Managers	+
<input type="checkbox"/>	Global System Integrators	Global System Integrators	+
<input type="checkbox"/>	Global Readers	Global Readers	+





Users > John Doe

DETAILS

\* FIRST NAME

John

\* LAST NAME

Doe

\* E-MAIL

john.doe@anycompany.com

\* USERNAME

john.doe@anycompany.com

TWO FACTOR AUTHENTICATION

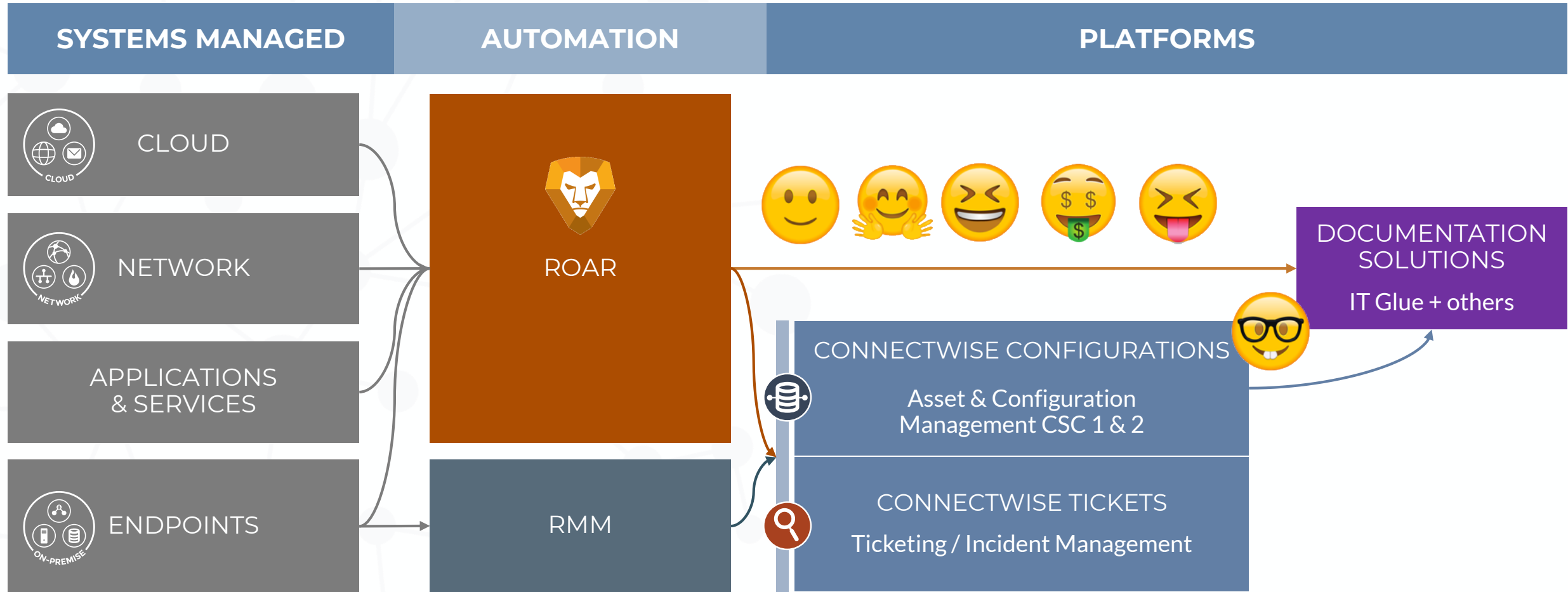
GROUPS

\* GROUPS

<input type="checkbox"/>	NAME	DESCRIPTION	ROLES
	contoso		
<input type="checkbox"/>	Environment Administrators (Contoso Nation)	Environment Administrators	
<input checked="" type="checkbox"/>	Environment Readers (Contoso Nation)	Environment Readers	



# Where the RMM Stops, Roar Begins










# What else can you do with Roar?

**Change  
Notification**

**Actionable  
Alerting**



System Inspectors

INSPECTOR	DESCRIPTION	PLATFORM	# ACTIVE INSPECTORS		ACTIONS
 DOMAIN	Inspects domains for registration information, ssl security and spoofing.	Linux	20		<div>ADD SYSTEM</div>
 TLS/SSL INSPECTION	Inspects domain for ssl security.	Linux	5		<div>ADD SYSTEM</div>
 Office 365	Inspects Office 365.	Windows	9		<div>ADD SYSTEM</div>
 Active Directory	Inspects Active Directory.	Windows	3	-	<div>ADD SYSTEM</div>
 CISCO Meraki	Inspects Cisco Meraki devices and provides security intel.	Linux	2	-	<div>ADD SYSTEM</div>
 aws	Inspects AWS infrastructure to provide security best practices.	Linux	-	-	<div>ADD SYSTEM</div>
 NETWORK IP ADDRESS	Inspects a network IP address.	Linux	2	-	<div>ADD SYSTEM</div>

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- Groups
- Roles
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Actionable Alerts



SYSTEM INSPECTOR	ACTIONABLE ALERT	ALERT RULE	TICKET PRIORITY
Active Directory	Active Directory   No Password Expiration Policy	AccountPolicy.maxPwdAge = -9223372036854776000	Critical
Active Directory	Active Directory   Privileged User with Stale Password	max(Users[?Privileged==`Yes`].DaysSinceLastPasswordChange) >= 36	Critical
Active Directory	Active Directory   Privileged User with Stale Password	max(Users[?Privileged==`Y`].DaysSinceLastPasswordChange) >= 180	High
Active Directory	Active Directory   Privileged User with Stale Password	max(Users[?Privileged==`Yes`].DaysSinceLastPasswordChange) >= 90	Medium
Active Directory	Active Directory   Locked Out Users	length(Users[?LockedOut==`true`]) >= 1	Medium
Active Directory	Active Directory   User with Stale Password	max(Users[?Privileged==`N`].DaysSinceLastPasswordChange) >= 720	Critical
Active Directory	Active Directory   User with Stale Password	max(Users[?Privileged==`N`].DaysSinceLastPasswordChange) >= 365	High
Active Directory	Active Directory   User with Stale Password	max(Users[?Privileged==`N`].DaysSinceLastPasswordChange) >= 180	Medium
Amazon Web Services	Amazon Web Services   Auditing and Logging Not Activated	CloudTrailsActivated = false	Medium
Amazon Web Services	Amazon Web Services   Exposure to Accounts Due to Lack of Strong Authentication	Users[?MFAEnabled==`false`].UserName   join(`, `, @) !=	Medium
Cisco ASA	Cisco ASA   License Expiration	length(SystemInfo.Licenses[?DaysTillExpiration<=`5` && Active==`	Critical
Cisco ASA	Cisco ASA   License Expiration	length(SystemInfo.Licenses[?DaysTillExpiration<=`30` && Active==`	Medium





Change Notifications



SYSTEM INSPECTOR	CHANGE NOTIFICATION	WATCH POINT
Internet Domain/DNS	DNS Name Server(s) Modified	DNS[?RecordType==`NS`.Name
Internet Domain/DNS	DNS Mail Server(s) Modified	DNS[?RecordType==`MX`.Name
Amazon Web Services	AWS System Modified	SystemInfo
Internet Domain/DNS	DNS A Record(s) Modified	DNS[?RecordType==`A`.Name
Internet Domain/DNS	DNS Start of Authority Modified	DNS[?RecordType==`SOA`.Name
Internet Domain/DNS	DNS TTL Modified	DNS[].[TTL]
Office 365	Office 365 System Modified	SystemInfo
TLS/SSL	TLS/SSL Modified	SystemInfo
Internet Domain/DNS	Registered Domain Modified	SystemInfo
Office 365	Office 365 Domains Added/Removed	Domains[.Name
Azure	Azure Security Rules Modified	SecurityGroups[.SecurityRules[
Office 365	Office 365 Role Members Added/Removed	Roles[.Members[









- Home
- Core Assets
- Checklists
- Configurations
- Contacts
- Documents
- Domain Tracker
- Locations1
- Passwords
- SSL Tracker
- Apps & Services
- Active Directory (sandbox-demo)1
- Amazon Web Services (sandbox-demo)
- Antivirus (sandbox-demo)1
- Cloud Productivity (sandbox-demo)1
- Database (sandbox-demo)1
- Firewall (sandbox-demo)5

Computers Table

Computer Name	Full Name	Type	Operating System	IP Address	Computer Status	Computer Activity	Anomalous Activity	IPv6 Add
advm	advm.contoso.com	Server	Windows Server 2012 R2 Datacenter	10.0.0.4	Active	In Use	-	-
rdsh-0	rdsh-0.contoso.com	Server	Windows Server 2016 Datacenter	10.0.0.6	Active	Stale	-	-
gateway	gateway.contoso.com	Server	Windows Server 2016 Datacenter	10.0.0.7	Active	Stale	-	-
broker	broker.contoso.com	Server	Windows Server 2016 Datacenter	10.0.0.5	Active	Stale	-	-
aze-sqltest01	aze-sqltest01.contoso.com	Server	Windows Server 2016 Datacenter	10.0.0.8	Active	In Use	-	-

Domain Account Policies Table

Enforce Password History	true
Maximum Password Age (days)	42



- Home
- Core Assets
- Checklists
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- Contacts
- Documents
- Domain Tracker
- Locations1
- Passwords
- SSL Tracker
- Apps & Services
- Active Directory (sandbox-demo)1
- Amazon Web Services (sandbox-demo)
- Antivirus (sandbox-demo)1
- Cloud Productivity (sandbox-demo)1
- Database (sandbox-demo)1
- Firewall (sandbox-demo)5

# Contoso Office 365

Name

Contoso Office 365

Email Domain

M365x246415.onmicrosoft.com

Total Active Users

26

Total Privileged Users

7

Total Disabled Users

0

Directory Sync Enabled

null

Account Overview Table

Company Name	Contoso Nation
Email Domain (Default)	M365x246415.onmicrosoft.com
Email Domain (Initial)	M365x246415.onmicrosoft.com
Address	777 Main St Houston, TX 77002

EditPDFCopy

DeleteNew

Attachments

Drop file or click to upload

Embedded Passwords

No Embedded Passwords to show

Add Password

Related Items

No Related Items to show

Add Related Item

Revisions

See full access history

- Home
- Core Assets
- Checklists
- Configurations
- Contacts
- Documents
- Domain Tracker
- Locations1
- Passwords
- SSL Tracker
- Apps & Services
- Active Directory (sandbox-demo)1
- Amazon Web Services (sandbox-demo)
- Antivirus (sandbox-demo)1
- Cloud Productivity (sandbox-demo)1
- Database (sandbox-demo)1
- Firewall (sandbox-5

Users / Licensing Overview Table

Total Active Users	26
Total Privileged Users	7
Privileged Users	MOD Administrator, Nestor Wilke, Isaiah Langer, Megan Bowen, Lidia Holloway, Roar Limited Admin
Total Disabled Users	-
Total Licensed Users	25
Total Unlicensed Users	1
Total Assigned Licenses	52
Assigned Licenses Summary	Enterprise E5 (24)   Enterprise E5 Virtual Desktop Access (3)   Enterprise Mobility + Security E5 (25)
Total Active Devices	-
Total Disabled Devices	-

Syncing Overview Table

Directory Sync Enabled	-
Last Directory Sync Time	-
Password Sync Enabled	-
Last Password Sync Time	-
Directory Sync Service Account	-
Directory Sync Client Version	-



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Locations

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Apps & Services

Active Directory (sandbox-demo)

Amazon Web Services (sandbox-demo)

Antivirus (sandbox-demo)

Cloud Productivity (sandbox-demo)

Database (sandbox-demo)

Firewall (sandbox-

Licensing By User Table

User	Username	Assigned Products
MOD Administrator	admin@M365x246415.onmicrosoft.com	Enterprise Mobility + Security E5   Enterprise E5 Virtual Desktop Access   Enterprise E5
Alex Wilber	AlexW@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Debra Berger	DebraB@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Patti Fernandez	PattiF@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Pradeep Gupta	PradeepG@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Joni Sherman	JoniS@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Christie Cline	ChristieC@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Allan Deyoung	AllanD@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Johanna Lorenz	JohannaL@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Enrico Cattaneo	EnricoC@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Nestor Wilke	NestorW@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Isaiah Langer	IsaiahL@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Adele Vance	AdeleV@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5
Irvin Sayers	IrvinS@M365x246415.OnMicrosoft.com	Enterprise E5   Enterprise Mobility + Security E5

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